In re application of

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Noriyuki SHIMIZU	:	Mail Stop: PCT
Serial No. NEW	:	Attorney Docket No. 2006_1145A
Filed July 17, 2006	:	
CUSTOMER MANAGEMENT SYSTEM [Corresponding to PCT/JP2005/000590 Filed January 19, 2005]		THE COMMISSIONER IS AUTHORIZE TO CHARGE ANY DEPOSITOR OF FEES FOR THIS PAPER TO DEPOSIT ACCOUNT NO. 23-0975
INFORMATION DE		- CLIDE OT LETTATIVE
INFORMATION DIS	SCLO	SURE STATEMENT
Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450		
Sir:		
Pursuant to the provisions of 37 CFR 1	1.56, 1.	97 and 1.98, Applicant requests consideration
of the references listed on attached form PTO-	1449 au	nd any additional information identified below

[X] each U.S. Patent and U.S. Patent application publication;

[] each reference previously cited in the international application PCT/_____;
and/or

in paragraph 3. A legible copy of each reference listed on the Form PTO-1449 is enclosed, except

[] each reference previously cited in prior parent application Serial No.

la. [X] This Information Disclosure Statement is submitted:

within three months of the filing date (or of entry into the National Stage) of the above-entitled application, or

before the mailing of a first Office Action on the merits or the mailing of a first Office Action after the filing of an RCE,

Receipt date: 07/17/2006

and thus no certification and/or fee is required.

1h	[] This Inf		

after the events of above paragraph 1a and prior to the mailing date of a final Office Action or a Notice of Allowance or an action which otherwise closes prosecution in the application, and thus:

- (1) [] the certification of paragraph 2 below is provided, or
- (2) [] the fee of \$180.00 specified in 37 CFR 1.17(p) is enclosed.
- 1c. [] This Information Disclosure Statement is submitted:

after the mailing date of a final Office Action or Notice of Allowance or action which otherwise closes prosecution in the application, and prior to payment of the issue fee, and thus:

the certification of paragraph 2 below is provided, and

the fee of \$180.00 specified in 37 CFR 1.17(p) is enclosed.

- 2. It is hereby certified
 - a. [] that each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the Statement, or
 - b. [] that no item of information contained in the Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application and, to the knowledge of the person signing the certification after making reasonable inquiry, was known to any individual designated in §1.56(c) more than three months prior to the filing of the Statement.
- Consideration of the following list of additional information (including any copending or abandoned U.S. application, prior uses and/or sales, etc.) is requested.

THE ACTIVITIETO 17 JUL 2006

- For each non-English language reference listed on the attached form PTO-1449, reference is made to:
 - a. [] a full or partial English language translation submitted herewith,
 - b. [X] a foreign patent office search report (in the English language) submitted herewith,
 - (c. [X]) the concise explanation contained in the specification of the present application at page 2.
 - d. [X] the concise explanation set forth in the attached English language abstract,
 - e. [X] the concise explanation set forth below or on a separate sheet attached to the reference:
- U.S. Patent Publication Application No. 2002/007304 and EP 1160705 correspond to JP 2002-56160; and
 - U.S. Patent No. 6,163,693 and WO 99/31908 correspond to JP 2002-509405.
- 5. [] A foreign patent office search report citing one or more of the references is enclosed.

Respectfully submitted,

Noriyuki SHIMIZU

Michael S. Huppert
Registration No. 40,268
Attorney for Applicants

MSH/kjf Washington, D.C. 20006-1021 Telephone (202) 721-8200 Facsimile (202) 721-8250 July 17, 2006

eceipt,date	e: 07/	17/2006	INFORMA	TION DISCLOSURE STATEMENT	- 2	105863	547-JEAU 2	M
FORM PTO 1449 (modified) U.S. DEPARTMENT OF COMMERCE			ATTY DOCKET NO. SERIAL 2006_1145A NEW		No. 10/586354			
O.S. DEPART MENT OF COMMITTEE PATIENT AND TRADEMARK OFFICE LIST OF REFERENCES CITED BY APPLICANT(S) (Use several sheets if necessary) Date Submitted to PTO: July 17, 2006		APPLICANT Noriyuki SHIMIZU						
		FILING DATE July 17, 2006		GROUP				
			U.	S. PATENT DOCUMENTS				
*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE APPROPRIAT	IF E
/D.S.E./	AA	2002/0007304	1/2002	Kasajima et al.				
/D.S.E./	АВ	6,163,693	12/2000	Rydbeck				
	AC							
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	AE							
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	AG							
	АН							
	Al							
			FOR	EIGN PATENT DOCUMENTS				
		DOCUMENT NUMBER	DATE	COUNTRY CLASS SUBCLASS		TRANSLATIO YES I	N NO	
/D.S.E./	AJ	2002-56160	2/2002	JP			Abstract	
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/D.S.E./	AL	2003-44607	2/2003	JP			Abstract	
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/D.S.E./	AP	8-224351	9/1996	JP			Abstract	
/D.S.E./	AQ	2002-345051	11/2002	JP			Abstract	
		OTHER	DOCUMENT(S)	(Including Author, Title, Date, Pertine	ent Pages, Etc.)			
	AR							
EXAMINER	/Da	avid Easwaran/		DATE CONSIDER	ED 04/21	/2009		
	/U8	wiu caswararV		DATE CONSIDER	07/21	2000		